

We are looking forward to having your child at camp this summer or school break. Whether you are new to Sports Connection's summer / break camps or have a returning child and need to catch up on our new policies, please read below as we have plenty of helpful information.

### **GENERAL**

- If you have any questions about the camp you registered for, please call us at 704-583-1444 for confirmation.
- All Campers **MUST** have a current, signed waiver on file. You may fill one out online prior to the first day of camp, using CourtReserve. Please check with the front counter on your camper's first day of camp to see whether you need to fill one out. Campers will not be allowed to participate in the day's events until we receive a signed waiver. (Note: Most campers will already have a waiver on file because of filling out the online creating a CourtReserve account.
- **Cell Phones / Electronics:** We ask all parents to please refrain from allowing campers to bring any electronics with them to camp. (I.e. Cell Phones, iPads, Tablets, iPods, and etc.) We are not responsible for any lost, broken, or stolen items. If a camper brings a cell phone, we will ask them to keep it in their bag and left in the room at all times. If it becomes a problem, we will store the item until the end of camp. If a camper would like to call home during the camp day, we ask the camper to notify their counselor, and they will be given a phone to call home.
- All campers are expected to participate in each activity during the day. All campers will be encouraged to do their best and have fun in our non-competitive environment. If we experience a camper that consistently asks us to sit out, the parents will be notified.
- Campers should dress comfortably each day (shorts, T-shirts, socks and tennis shoes). Our camps are indoors and air-conditioned.
- **Full Day Camp** hours are 8:30 AM - 4:30 PM on Mondays - Fridays. (Registration per day)
- **Half Day Camp** hours are 8:30 AM - 12:00 PM OR 1:00 PM - 4:30 PM on Mondays - Fridays. (Registration per day)
- Unless you sign up for **EARLY DROP OFF/LATE PICK UP**, your child may be dropped off no earlier than 30 minutes before camp begins and may be picked up no later than 30 minutes after camp ends. During these times, there will be supervision, but no scheduled activities. Your child may want to bring a game or book if he or she is going to be picked up late each day.

- The Sports Connection, LLC Federal Tax ID Number is 56-1944146.

### **LUNCH & SNACK NOTES**

- Each child is responsible for bringing his or her own lunch. Campers at our Ballantyne location have the option to purchase lunch from our Lunch Program for \$7 per day (plus tax), or \$6 per day (plus tax) if purchased Online.
- We do not offer Lunch for Half Day Camps or for guest / special camps.
- Sports Connection does not provide snacks. However, the Sports Connection Snack Bar will be open each day during snack and lunch times. Sodas, Powerade and Water range from \$1.25 - \$2.00. Snacks and Candy range from \$.05 - \$2.00. The Sports Connection does have water fountains located throughout the facility and does provide beverages at lunch for all campers on the optional Lunch Program. Campers are allowed to bring their own snacks and beverages if they would like to.
- Due to food allergies, campers are not permitted to share any food with other campers. We do not permit campers to bring any treats for the group unless our office has been notified, and the food is approved in advance.

### **MEDICAL / BEHAVIOR / MISCELLANEOUS**

- If your child has any special medical needs that our staff should know, please log into your child's profile on CourtReserve and update the medical condition / special notes section. Also, please alert our staff on the first day of camp. Any medications must be labeled and put inside a zip-lock bag and can be given to the Summer / School Break Camp staff member at the front counter upon check-in.
- If a child is injured during camp, our Camp Director and Office Staff will be notified immediately. Minor injuries, such as bumps and bruises, will be treated and the child will have the option to continue or contact his/her parents. Parents will be notified immediately for any injury that appears to be more than minor and a decision can be made whether the child should continue with camp or be picked-up. 911 and the child's parents and/or emergency contacts will be contacted immediately about any major injuries.
- Any personal property that a child brings with them must be clearly labeled with their name. Sports Connection is not responsible for any damage to or loss of personal property.

- Sports Connection will not condone any form of misbehaving, profanity, bullying, fighting, hitting, etc. Any violation of this policy will result in an immediate call home. Depending on the severity of the situation, the camper will either be asked to sit out the next activity, suspended for the remaining part of the day, or in worse cases the rest of the week.

### **CAMP TRANSFER / CANCELLATION POLICY**

- Campers may TRANSFER from one day or week to another, at no charge, provided we are notified (preferably by email) 2 or more days before the start of the original camp date and there is room available on the new camp date. Changes made less than 2 days before the start of the original camp date will result in a transfer fee of \$10 per day. CANCELLATION of the camp at any time, will result in a \$10 fee per day. The remaining balance will be issued as a Sports Connection CREDIT to be used for another camp or program at Sports Connection, or the balance can be put on a Sports Connection GIFT CARD to be used at any time in the future. There will be no transfers or credits allowed without at least a 4-hour notification before the start of the first day of camp.

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### **SPORTS CONNECTION**

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