

Birthday Party / Group Outing 411

Everything You Need To Know About Booking a Birthday Party / Group Outing at Sports Connection!

Invitations & Waivers

We offer complimentary physical invitations available for pickup at our Ballantyne location or mailing (additional fee). A digital graphic invitation is also available upon request to share via text or email. Please note that we do not send invitations or track RSVPs.

All participants must have a signed waiver on file prior to participating. Waivers are included in our paper invitations, accessible online or available at the front and party counters.

Attractions

You may pre-book Laser Tag, Bowling, Jump-N-Play, Esports Gaming, and Arcade access. Please note that Sports Connection is open to the public, so attractions are shared; meaning that an attraction may not only be reserved for your party. However, we closely manage our capacity to prevent overcrowding. Staff are stationed at each attraction for assistance.

Rules & Requirements

- Socks required for Jump-N-Play
- Closed-toe shoes required for Laser Tag
- Bowling shoes are included
- Some attractions may have height, weight, or age restrictions

Party Format & Host Option

All parties are self-guided unless a host is added (\$25/hour, recommended). Self-guided parties are responsible for distributing activity supplies, managing timing, and handling food service and decorating. While party staff are present to assist, they are not assigned to individual parties. Hosts can be booked based on availability and typically at least 10 days in advance.

Cakes & Desserts

You are welcome to bring cake or desserts. Limited fridge/freezer space is available on a first-come basis.

Food & Drinks (Outside pizza is not permitted; other outside food requires prior written approval)

- Each party receives 1 fountain drink pitcher per 5 paid participants; additional pitchers are \$5
- Pre-ordering food is strongly encouraged to ensure availability and accuracy (reminder email is sent 48 hours prior)
- Pizza (16 double cut slices, serves ~5-7 children): \$16 (cheese/pepperoni), \$18 (veggie/chicken)
- Sides: (serves ~10): Nuggets (\$50), Fries (\$40)
- Sides: (serves ~ 5) Chips & Salsa (\$30), Queso (\$35), Guacamole (\$30), Trio (\$45)
- Juice boxes and mini water bottles are available for \$1 each
- All non-alcoholic drinks are allowed

Payment & Check-In

A deposit covering the first 10 participants or 50% of your Max participants is required to reserve your event. Any remaining balances must be paid at the party counter before the end of your event. Signed authorization is required before adding any additional items. We accept all major credit cards.

Timing

Please arrive no more than 15 minutes prior to your scheduled time. Events begin and end as booked. Late arrivals will not be extended or refunded.

Room Time & Setup

- Packages include 30 minutes of room time (extensions may be available if reserved prior)
- Access to the room begins 10 minutes prior to your scheduled room time as there may be a party in the room before yours
- Please vacate with all your items within 10 minutes after your reservation ends as there may be a party in the room after yours
- Public seating may be used afterward if available
- A party cart is provided for personal items for the duration of your party
- The room will be cleaned by staff once vacated. Items left behind may be discarded or placed in lost and found.

Decorations & Supplies

We do not provide decorations, but you may bring balloons, tablecloths, and banners.

Prohibited items: piñatas, confetti, glitter, silly string, and wall adhesives on our painted walls. A designated fabric partition wall allows thumbtacks/string to be used for banners.

We provide plates, cups, napkins, sporks, and serving gloves. You may bring themed tableware if preferred. Please bring candles, lighter, and serving utensils

Room Size & Attendance

Room size is based on paid participants. Each room includes three 6-ft tables, counter space, and approx. ~22 chairs. If expecting additional non-participating guests, we recommend reserving extra space for an additional fee. Providing an accurate or slightly higher guest count (max) ensures proper accommodation.

Policies

- **Rescheduling:** No fee if requested more than 10 days in advance; \$50 fee if within 10 days
- **Cancellation:** \$50 fee; remaining balance issued as a Sports Connection CREDIT or GIFT CARD
- **Changes:** Minimum 4-hour notice required for any adjustments

Party Package Prices:

BASIC Party/Group Package is \$249 for the first 10 participants and \$10 for each additional participant and are 1.5 hours long, with the first 60 minutes spent doing Attractions and the last 30 minutes in the Party Room/Area.

DELUXE Party/Group Package is \$299 for the first 10 participants and \$15 for each additional participant and are 2 hours long, with the first 90 minutes spent doing Attractions and the last 30 minutes in the Party Room/Area. Deluxe parties can be extended an additional 30 or 60 minutes, to a 2.5 or 3 hour party, for an additional \$50 for the first 10 participants and \$5 more for extra participants per each 30-minute increment.

FLEX Party/Group Package is \$299 for the first 10 participants and \$25 for each additional participant and can be for any length of time and can use a Party Room/Area for 30 minutes. Flex Party is ideal for older kids and groups who want the freedom and flexibility to choose their own Attractions without having any specific pre-booked Attractions or times to do their preferred activities. Flex Party provides each participant a \$40 Game Card to be used to purchase available Attractions and/or Games & Rides based on each guest's personal preferences. Additional funds can be added to the Game Cards.

The Ultimate Party Package (Ballantyne only) is \$649 for the first 10 participants and \$50 for each additional participant and typically 3 hours long. This package includes: Unlimited Attractions Wristband, \$50 Game Card, 3 Hours in Party Room, 1 Hour Host for designated time, Pitchers of Pink Lemonade, Fruit Punch or Soda for Paid Participants, Lanyards with Vinyl Pouch for Game Card, Paper Products & Invitations.

If you have any questions or need assistance, please let us know. We look forward to hearing from you!

We hope you have a HAPPY & FUN Birthday Party / Group Outing!

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